

# STUDENT SERVICES AT BANNATYNE CAMPUS

PROMOTING HEALTH,  
WELLNESS AND SUCCESS



UNIVERSITY  
OF MANITOBA

# PROVIDES CONFIDENTIAL SUPPORT, CONSULTATION AND REFERRALS, FREE OF CHARGE FOR ALL UNDERGRADUATE, GRADUATE STUDENTS AND RESIDENTS IN THE RADY FACULTY OF HEALTH SCIENCES

Student Services at Bannatyne Campus (SS@BC) provides consultation, support and referral services to all Rady Faculty of Health Sciences (RFHS) students and residents. We are separate and distinct from your academic program and exist solely to support your personal and academic success. Most services are available by appointment, although urgent cases are handled on a priority basis. Some services have extended hours to accommodate busy schedules. All services are confidential and free of charge.

## SERVICES AVAILABLE

**DIRECTOR, STUDENT SERVICES:** Provides leadership to the SS@BC team and can meet with you privately to assess your needs and determine how best to address them. The Director collaborates with other Student Services staff to provide timely and integrated care. For more information, visit [umanitoba.ca/student/bannatyne](http://umanitoba.ca/student/bannatyne).

**CONFIDENTIAL INTAKE AND TRIAGE SPECIALIST:** Provides centralized, confidential, person-centered intake procedures for students and residents seeking any of the support services offered through SS@BC. This includes triage of students and residents in distress and immediate crisis intervention, stabilization, and support. Based on your assessed needs, the Intake Specialist will facilitate referrals to the appropriate service for follow-up.

**STUDENT COUNSELLING:** Offers free and confidential individual counselling and consultation services to all RFHS learners as well as Inner City Social Work students. Counsellors are also available to lead workshops on a variety of topics such as managing stress and anticipatory anxiety. First appointments are available weekdays and some evening appointments are available for continuing clients. Visit [umanitoba.ca/student/counselling](http://umanitoba.ca/student/counselling) for more information.

**STUDENT MENTAL HEALTH SERVICES:** Students or residents with more serious mental health challenges may be referred through SS@BC to the Student Mental Health Service, staffed by psychiatrists and a psychiatric nurse, for consultation and treatment as appropriate. For more information, please stop by the SS@BC office to learn more.

## CALL OR VISIT

To schedule an appointment or to learn more about our services, call 204-272-3190 or visit us at S211 Medical Services Building on the Bannatyne campus.

**STUDENT ADVOCACY:** Receive assistance in the resolution of concerns arising from actions or decisions taken by the University and be advised of policies and procedures, and your rights and responsibilities as a student or resident. Visit [umanitoba.ca/student/resource/student\\_advocacy](https://umanitoba.ca/student/resource/student_advocacy) for more information.

**STUDENT ACCESSIBILITY SERVICES:** Students and residents with disabilities can access academic accommodations. Connect to see if supports based on your individual needs and the academic standards of the program would assist you in your studies. Support must be recommended by a registered health professional. Visit [umanitoba.ca/student/saa/accessibility](https://umanitoba.ca/student/saa/accessibility) to learn more.

**CAREER SERVICES:** Utilize online and in-person services that can help you make informed career decisions, explore career possibilities, understand effective job search strategies, prepare for interviews and create a resumé/CV and cover letter. For more information, visit [umanitoba.ca/student/careerservices](https://umanitoba.ca/student/careerservices).

**ACADEMIC LEARNING CENTRE:** Develop your academic strengths and skills in writing, researching and learning through one-on-one tutoring, workshops and online resources. Contact the Student Services at Bannatyne Campus office to book an appointment or visit [umanitoba.ca/student/academiclearning](https://umanitoba.ca/student/academiclearning) to learn more.

**FINANCIAL AID AND AWARDS:** Learn about financial aid programs that can help you meet the cost of your education and access other need-based programs such as emergency loans and a food bank. For more information, visit [umanitoba.ca/student/fin\\_awards](https://umanitoba.ca/student/fin_awards).

**SPIRITUAL CARE COORDINATOR:** Provides services to help learners cope with loss, crises, and transitions by assessing and addressing how their spirituality (values and beliefs that contribute to a sense of purpose, meaning, and identity) provides resilience. The coordinator's method of care is attentive to and respectful of the uniqueness of values and life-styles, including religious affinities, which shape individual's identity.

**CONNECTION WITH OTHER SERVICES AS NEEDED:** Staff from other units, such as the International Centre, Health and Wellness Educator, and Human Rights and Conflict Management, can meet with RFHS students and residents in conjunction with Student Services at Bannatyne Campus.

## **SERVICES FOR FACULTY AND STAFF**

**CONSULTATION AND REFERRALS:** Student Services at Bannatyne Campus provides education and information on support services and promotes positive well-being for our campus community. We offer consultations on how to engage, manage or respond to students or residents of concern and are a referral source for students and residents in need of additional support. Additionally, we act as the point of contact for the Campus Resource and Enhanced Support Team (CREST) and the Staff/Student Threat Assessment, Triage, Intervention, and Support team (STATIS). Please contact us or refer a student or resident to our office if you feel they may benefit from any of the services listed above.

# STUDENT SERVICES AT BANNATYNE CAMPUS

**SERVICES ARE AVAILABLE FOR ALL UNDERGRADUATE AND GRADUATE STUDENTS AND RESIDENTS IN THE RADY FACULTY OF HEALTH SCIENCES WITH THE UNIVERSITY OF MANITOBA**

Appointments and consultations are available at the Student Services at Bannatyne Campus office.

Phone: 204-272-3190

Location: S211 Medical Services Building

Email: [bcstudentservices@umanitoba.ca](mailto:bcstudentservices@umanitoba.ca)

**[UMANITOBA.CA/STUDENT/BANNATYNE](http://UMANITOBA.CA/STUDENT/BANNATYNE)**



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