

Aug 30, 2021

RE: Update to Home Clinic Lists of COVID-19 Unimmunized Patients

Dear Family Physicians, Nurse Practitioners and Home Clinic staff

We are contacting you today with an important update to support outreach to patients in your practice who are not yet fully vaccinated against COVID-19. Based on physician feedback, Manitoba Health and Shared Health have made improvements to the report. We are also working on other tools that should follow shortly.

In June 2021, all registered Primary Care Home Clinics began receiving weekly reports from Manitoba Health via the Home Clinic Portal that list patients who have not yet received or scheduled their first COVID-19 immunization. Today over 80% of eligible Manitobans have received at least one dose of a COVID-19 vaccine. The reports themselves continue to be improved based on feedback from primary care providers and their teams.

The updated report now includes enrolled patients who have been partially vaccinated, including the date of first dose and vaccine brand. The youngest group has been adjusted to ages 12-17 as well as children turning 12 before the end of the year. Additional data sources have been utilized to improve the accuracy / removal of deceased patients.

If you have any questions about this Home Clinic report, support is available from your Home Clinic Liaison: 204-926-6010, 1-866-926-6010 or email homeclinic@sharedhealthmb.ca.

While a list like this makes patient outreach an easier task, we recognize that physicians need more than a report to support their patients in getting fully immunized. We are working on several actions to respond to concerns and ideas physicians have raised. This includes:

- Concise evidence and resources on effectively contacting and communicating with patients, recognizing that the remaining unvaccinated patients are more hesitant, reluctant, or complacent about COVID-19 vaccination.
- Additional financial help for doctors' offices to support the additional work to reach the remaining hesitant patients and support vaccine clinics with unpredictable attendance.
- Individual advice and feedback to clinics on best practices in this area.
- Physician led initiatives that will help you respond to those in your community that are unvaccinated by providing you the needed resources.

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Stay tuned for a webinar in September to cover the topics above!

Over the summer, we have been working hard to address other concerns. These efforts have resulted in:

- A new [vaccine hesitancy advice tariff \(8330\)](#) to provide the additional time needed to discuss COVID-19 vaccination with patients physicians are seeing for unrelated issues.
- Increased vaccine supply for medical clinics, as well as positioning clinics to play a bigger role should a booster shot campaign be required.
- Promoting medical clinics as a COVID-19 vaccination destination, both for advice and the injection itself.
- Maintaining [ManitobaVaccine.ca](#) as a tool for patients to get answers from trusted sources: physicians.

We invite your feedback about this new reporting tool, as well as your experience with responding to vaccine access and hesitancy. Contact us at covid19@doctorsmanitoba.ca

Thank-you for your ongoing commitment to the health and wellbeing to all Manitobans!

Sincerely,



Dr. Kristjan Thompson
President, Doctors Manitoba



Dr. Joanna Lynch
President, Manitoba College of Family Physicians