

## MEMO

Date: **August 8, 2025**

To: **eChart Manitoba Authorized Sponsors**

From: **Judy Mills-Jesson, Acting Manager, Digital Shared Services**

Re: **eChart Manitoba new implementation date for upgrade / cloud migration and training requirements**

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### **Please ensure that all eChart users receive this important information**

Digital Shared Services will be upgrading eChart Manitoba on **August 23, 2025** to help support patient care in Manitoba. This upgrade will migrate all users to cloud-hosted services with the latest security standards.

#### **New version features**

- New summary view for Encounters, Medications, Laboratory, Pathology and Imaging
- Significant changes to look/feel and navigation for users accessing through EPR
- Return of tabular view for Encounters, Medications and Laboratory for users accessing through an EMR or web browser

Further details about the changes can be found in the [What's New](#) section of our website.

#### **Training**

**All users are required to watch the eChart Fundamentals training video prior to using the upgraded version.** Training is available on the [eChart Manitoba website](#). See the list below for access to training materials.

- [eChart Fundamentals Training Video](#) **Required**
- [Micro videos](#)
- [Quick Reference Guides \(QRGs\)](#)

#### **Workstation and browser requirements**

Shared Health supports eChart Manitoba on end-user workstations with the following:

Operating System (OS) and browser	<ul style="list-style-type: none"><li>• Windows 10 and 11 with MS Edge (Chromium based) or Google Chrome</li><li>• macOS with Safari</li></ul> <i>Note: Internet Explorer (IE) is no longer supported</i>
Screen resolution	1024 x 768 (minimum)
OS font size	100%

If you have questions, email [echart@sharedhealthmb.ca](mailto:echart@sharedhealthmb.ca) or phone 1-855-203-4528.